

Your Return Label

[Print label & instructions](#)

All items must be sent by **Jan 31, 2016**.

[Tell us about your return experience.](#)

Additional Instructions for mailing your package

- Ensure that there are no other tracking labels attached to your package. If you are shipping a non-hazardous item, completely remove or cover any hazardous materials markings.
- Affix the mailing label squarely onto the address side of the parcel, covering up any previous delivery address and barcode without overlapping any adjacent side.
- Take this package to a UPS location. To find your closest UPS location, visit the UPS [Drop Off Locator](#) or go to www.ups.com.
- If your battery is damaged, defective or recalled by the manufacturer, do not return to Amazon. Please contact [Customer Service](#) for further instructions.
- For return to Amazon, please repackage your item in the original manufacturer packaging in which you received it. If that original packaging is unavailable, securely pack your item in a cardboard box with adequate cushioning to prevent damage to the item in transit.

Return Mailing Label

Cut this label and affix to the outside of the return package

PAUL RYAN HERNANDEZ 2432 PAULINE ST WEST COVINA CALIFORNIA 91792-2612	1 LBS	1 of 1
SHIP RETURNS DEPARTMENT LAS2 E1 AMAZON FULFILLMENT SERVICES TO: 3837 BAY LAKE TRAIL STE 113 LAS VEGAS NV 89193	RS	
	NV 890 9-50	
UPS GROUND	TRACKING #: 1Z W93 4F6 90 5313 4963	
BILLING: P/P DESC: Returned Merchandise RETURN SERVICE Reference No: DXcfV5 L6RRMA		
		DXcfV5 L6RRMA
		E1

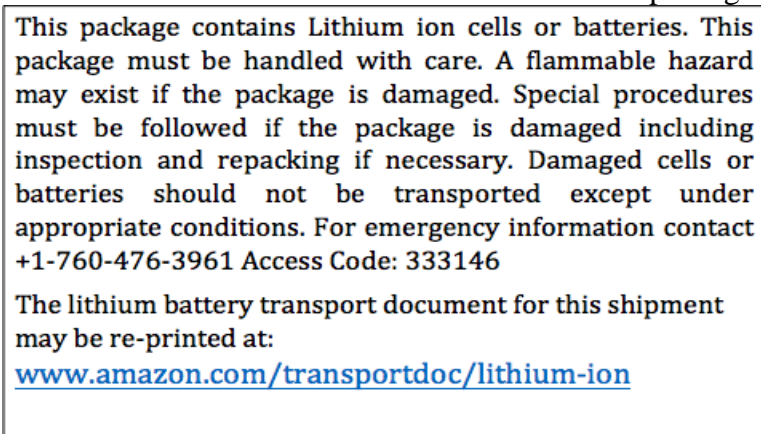
Hazmat Label

Cut this label and affix to the outside of the return package



Hazmat Label

Cut this label and affix to the outside of the return package



Return Authorization Slip

Place this barcode and item description inside your return package (in case your mailing label gets damaged).

DXcfV5L6RRMA



Item Descriptions	Quantity
LG G4 Battery : TrendON LG G4 Battery kit [2 Batteries + Charger] 2 X 3000 mAh [Long Lasting] Spare Replacement Li-ion Battery Combo with Portable USB Travel Wall Charger [18-Month Warranty] (2 Batteries / 1 Charger)	1



Sterr ML <sterrn@gmail.com>

Mobile Device Repair Instructions for [A015CG36237]

1 message

LG Communications <gsfs@lge.com>
To: sterrn@gmail.com

Thu, Dec 17, 2015 at 10:13 AM

Dear Valued LG Customer,

We're sorry to hear that you're experiencing a problem with your LG phone. We have created an authorization for you to send the device to us for repair. The instructions below will tell you how to send the device to us, and how to track it while it's in our repair facility.

Ship your device to :

LG Wireless

Attn: End User RA: A015CG36237

2155 Eagle Parkway, Dock 2

Fort Worth, Texas 76177

Things to remember :

- Please do not send any accessories, such as memory/SIM card, battery, and back cover (unless otherwise instructed by LG).
Failure to remove your device's memory/SIM card will result in disposal of the memory/SIM card by LG due to privacy concerns.
- Please visit your local FedEx store to ship your package. Please ask for a receipt for your records of the package being dropped off
- Make a note of the tracking number located on your shipping labels.
- Any information stored on the phone will be lost such as contacts, photos, and etc. We recommend backing important files before sending.
- The device warranty does not cover physical, liquid, or cosmetic damage. If the device is damaged and deemed repairable charges may apply.
- If the device is deemed as un-repairable, the device will be returned to you as-is.

Tracking your repair :

You can track the status of your repair on our website:

- Navigate to <https://www.lg.com/us/support/repair-service/track-repair?returnAuthNumber=A015CG36237&phoneNumber=6265417087>
- Click "Search"

Please print this email and include inside of the package

Please include a copy of a valid and legible proof of purchase inside of your package. If a copy of the proof of purchase is not included in the package, we may not be able to perform services on your

device. The device may be returned to you "AS-IS".

By signing below and including a copy of my device's proof of purchase, I confirm that I am the authorized user and/or owner of the device. I hereby authorize LG to unlock my device for the purpose of servicing the device. Further, I understand that LG may be required to bypass certain anti-theft features in order to service my device . I hereby release LG from any and all liability related to unlocking the device and bypassing its anti-theft features.

Sign your name

Print your name


Date

Note: This email address is used for outgoing mail only. Thank you.

3 attachments

noname
22K

noname
2K

 **848013919142053.pdf**
11K